

SRI RAMAKRISHNA DEGREE COLLEGE (Autonomous)

(Recognized by Govt.of AP)

(Affiliated to Rayalaseema University, Kurnool)

Srinivasa Nagar, Nandyal-518501, A.P.

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CLARIFICATION ON DVV METRIC LEVEL DEVIATIONS		
Criteria	5. Student Support and Progression	
Key Indicator	Redressal of student grievances including sexual harassment and ragging cases.	
Metric	 5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases. 1. Implementation of guidelines of statutory/regulatory bodies 2. Organization wide awareness and undertakings on policies with zero tolerance 	
	3. Mechanisms for submission of online/offline students' grievances4. Timely redressal of the grievances through appropriate committees	
DVV Findings	1] Kindly provide the Minutes of the meetings / Report of grievances from the concerned committee. 2] Kindly provide the mechanisms for submission of online/offline students' grievances. 3] Kindly provide the proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms. 4] Kindly provide the circular, web-link and committee report justifying the objective of the metric. 5] Kindly provide the direct link to the mechanism of redressal which is available on HEI's website.	
HEI Response	HEI implements all the four mechanisms as per the SSR. HEI provided the evidence of both online/offline grievance submission, a copy of grievance received and its resolution through appropriate committee is also included.	
Links to Relevant Documents	Institute online Grievance Portal Web Link	https://srkdc.org/non-statutory- bodies/
	the Minutes of the meetings / Report of grievances from the concerned committee Link	http://srkdc.org/wp- content/uploads/2023/09/implementation- of-statutory-bodies.pdf
	Mechanisms for submission of online/offline students' grievances link	http://srkdc.org/wp- content/uploads/2023/09/organizational- wide-awareness-1.pdf
	proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms	http://srkdc.org/wp- content/uploads/2023/09/STATUTORY- AND-REGULATORY-COMMITEE.pdf